

When ADA Isn't Average Daily Attendance

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Case:

You have recently been hired as the Superintendent of Schools. During your first week on the job, your secretary has brought to your attention an American Disabilities Act complaint that was not addressed by the previous superintendent.

Questions:

1. Based on your understanding of the act, outline the process you would use to address the complaint?
2. Identify your stakeholders and list a barrier that each will present. Give your rationale for identifying these as barriers.
3. What actions would you take that would show evidence of sensitivity to the complainant?

Notes

Standard(s) addressed:

Standard 3 – A school leader is an educational leader who promotes the success of all students by ensuring management of the organization, operations, and resources for a safe, efficient, and effective learning environment.

Main Issues:

- Legal issues impacting school operations
- Problems are confronted and resolved in a timely manner
- School, plant, equipment, and support systems operate safely, efficiently and effectively
- Effective communication skills are used

Extended Learning:

The instructor may choose to extend the learning in one or more of the following ways:

1. Role-play, you are the complainant presenting your complaint to the Superintendent.
2. Role play, you are the Superintendent or the Director of Building and Grounds presenting one of two proposals at a Board of Education meeting:

- a. ADA compliances
 - b. Rejecting the compliance request.
3. As the Superintendent, what methods would you use to insure that the Director of Building and Grounds takes the lead in the evaluative process?
4. Respond to the community the rationale of the decision made by the Board through the local media.

Scoring Guide:

2 Points

Response specifically cites:

- knowledge of the ADA and the local compliance plan
- identifies relevant stakeholders and barriers to the solution
- shows sensitivity to all stakeholders

1 Point

Response specifically cites two of the three listed above

0 Points

Response cites only one of the above or omits reference to any of the essential facts.